

Nondiscrimination Policy

DISCRIMINATION IS AGAINST THE LAW

As a recipient of Federal financial assistance, MGA Homecare and its affiliated entities, Circle of Care Colorado and MGA Behavior Therapy, complies with applicable Federal civil rights laws and does not exclude, deny benefits or services to, or otherwise discriminate against any person or treat them differently because of race, color, or national origin, or on the basis of disability, age or sex in admission to, participation in, or receipt of services and benefits of any of its programs and activities or in employment herein, whether carried out directly or through a contractor or any other entity with whom an Agency arranges to carry out its programs, services or activities.

Each Agency

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, you may contact the Compliance Officer/Coordinator, or your agency Administrator as follows:

COMPLIANCE OFFICER/COORDINATOR

Alexandra Koloskus 7025 N Scottsdale Road, Suite 200 Scottsdale, Arizona 85253 1-844-399-5338 TTY: 711

| Arizona | Scottsdale | |
|--------------|--------------|--|
| MGA Homecare | 602-385-8733 | |
| TTY: 711 | | |

| Colorado | Colorado Springs | Denver | Loveland | Pueblo |
|-------------------------|------------------|--------------|--------------|--------------|
| Circle of Care Colorado | 719-476-0205 | | | |
| MGA Homecare | 719-476-0200 | 303-749-0424 | 970-233-0051 | 719-582-2702 |
| MGA Behavior Therapy | 719-212-6535 | | | |
| TTY: 711 | | | | |

North Carolina Charlotte Winston-Salem

| North Carolina | Chanolle | winston-Salem |
|----------------|--------------|---------------|
| MGA Homecare | 704-200-9015 | 336-280-0435 |
| | | |

TTY: 711

| Texas | Austin | Dallas | Fort Worth | San Antonio |
|--------------|--------------|--------------|--------------|--------------|
| MGA Homecare | 512-872-2180 | 214-292-9900 | 817-230-4800 | 210-200-8928 |
| TTY: 711 | | | | |



If you believe that MGA Homecare, Circle of Care Colorado, or MGA Behavior Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Alexandra Koloskus

Compliance Officer/Coordinator 7025 N Scottsdale Road, Suite 200 Scottsdale, Arizona 85253 1-844-399-5338 TTY: 711

Email: akoloskus@mgahomecare.com or

Event Complaint Reporting Hotline

1-844-399-5338 | compliance@mgahomecare.com

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Compliance Officer/Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD) Complaint forms are available at https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act of 2010, and Regulations of the U.S. Department of Health and Human Services issued pursuant to the Acts, Title 45 Code of Federal Regulations Part 80, 84, 91 and 92. (Other Federal Laws and Regulations provide similar protection against discrimination on grounds of sex and creed).